Arjun

https://arjunmakesthings.github.io | arjunmakesthings@gmail.com

WORK EXPERIENCE

Oct 2024 - Present Bengaluru, India

Jul 2024 - Sep 2024 Gurugram, India

Independent Consultant

Working with people and organisations to [a] do design research,
[b] teach or [c] employ creative-coding to deliver interactive and / or
performative experiences largely over the web.

Senior Lead (Products), Treemouse

- Led design research for Digital Green, identifying barriers against the adoption of their farmer-facing chatbot in Jharkhand.
- Designed a POC for a conversational interface to be deployed as the first point of information in areas with high substance-abuse rates.
- Ran the inaugral design track for the Code for GovTech program, enabling contributors to design more usable DPGs (digital public goods).
- Resigned to grow my own practice.

Design Researcher, TinkerLabs

- Led design research, ideation, prototyping & testing for a new chain of K-12 schools that aim to revolutionise education in the country.
- Conducted primary research & led conversation design for the Just Ask chatbot by UNFPA, enabling 20,000+ adolescents in rural & semi-urban India to get accurate social & sexual health information.
- Led ethnographic research for the Udhyam Foundation to identify enablers & barriers for nano-entrepreneurs to achieve business growth.
- Led the design research & proposed a UX redesign for the Nayi Disha website, enabling caregivers for PWD to swiftly access appropriate resources.
- Led an appreciative enquiry for Vipla Foundation, identifying the most transformative practices at play for their training program that upskilled women from marginalised communities.
- Helped redesign resources developed by the International Justice Mission to enable different stakeholders to use them more effectively.
- Designed, tested & helped re-design an intervention for Project Concern International to increase contraceptive access for women in rural Bihar with migrant husbands.
- Facilitated 15+ 'Design Thinking x Behaviour Science' workshops for organisations & higher education institutes.

Jul 2022 - May 2024 Mumbai, India **Jun 2022 - May 2024** Remote

Faculty, AND Academy

- Taught and evolved 'Think Lab', an experiential learning module that attempts to develop the creative & critical thinking potential of new design students.
- Mentored multiple final year UX UI PG Diploma students for their capstone projects and ran a 5-week long pre-capstone project. UNFPA, enabling 20,000+ adolescents in rural & semi-urban India to get accurate social & sexual health information.communities.

Xperimenter, Science Gallery Bengaluru

- Programmed 'In Between Life & Death', a web-game for young adults to prompt them to question human needs.
- Led the graphic design for 'Earth 2052: Hot or Not', a speculative climate vision workshop, presented at the Science Gallery Youth Symposium 2022.
- Conducted various public engagement activities for young adults to interface with the gallery.communities.

Product Design Intern, Canonic

- Redesigned the entire onboarding experience of the platform, bringing a 22% increase in onboarding completion rates.
- Led user research & testing for various product features.
- Worked on 2 prototypes to enhance accessibility & user delight on the platform.

Jun 2020 - Jul 2020 Remote

Design Intern, Whitenoise Design

• Worked on multiple identity, interface & packaging design projects.

Jun 2018 - Dec 2020 Multiple locations

Freelance Visual Designer

• Worked with 8 clients for 20+ graphic, identity & interface design projects.

WORKSHOPS / TALKS

Oct 2024 O.P Jindal University

CC Santé Community

Mar 2024

Conference

Giving Up Control

Made students feel comfortable with the idea of giving up control to variables to make their storytelling dynamic, reactive and/or interactive.

In Between Life & Death

Broke down the process used to develop In Between Life & Death, a web-game that prompts young adults to question human needs.

Jan 2022 - Jul 2022 Bengaluru, India

Jun 2021 - Oct 2021 Delhi, India

Feb 2024 IIAD Delhi <i>(remote)</i>	Evolving Your (design) Portfolio Reflective talk taking undergraduate students through the evolution of my portfolio over the years.
Apr 2023 MIT-D Pune	Set Rules, Make Art Introductory workshop on algortithmic art & creative coding for 100+ undergraduate design students.
Jan 2023 IIAD Delhi	My Journey Across The Levels Reflective talk for the professors of IIAD & Kingston University to showcase my 4-year-long undergraduate journey.
Jun 2022 Science Gallery Bengaluru	On Documentation & Reflection Talk for 20 summer school participants, introducing them to my process of documentation & reflection with Kolb's Experiential Cycle.
Mar 2022 Pearl Academy Mumbai	Designing & Shipping A Digital Product Case study walkthrough for third year UX UI students.

Things I Wish I Knew During Foundation Year

Virtual talk for 100+ foundation year students, covering some advice for their capstone projects.

AWARDS / HONOURS

2023 **Processing Foundation**

p5.js Global Showcase, 2022

For the project: In Between Life & Death

2022 IIAD Delhi

Jun 2021 IIAD Delhi

Best Graduation Project

For the project: In Between Life & Death

2022 Lollypop Design Studio

Winner – Designathon 2022

For the project: Sumitra

Feb 2024 S.P.A Bhopal (remote)

What To Do When Adobe Fails You

Introducing graphic design students to creative coding as a medium to create hyper-specific creative tools.

2021 D'Source

DCDC 3 – Communication Design Winner (First Round)

For the challenge: Visual Informational Identity Program for Corona Virus or COVID-19

RESIDENCIES

Oct 2024 Serendipity Arts Foundation

B-Side Music Production Residency

EDUCATION

2018 - 2022 IIAD Delhi

B.A (Hons.) in Communication Design

Graduated with first-class honours